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Attorney Docket: 10991148-1

In re Application of) Art Unit: 2175
Q. CHEN ET AL.) Examiner: WU, YICUN
Serial No.: 09/523,446)
Filing Date Mar. 10, 2000)
For: OLAP-Based Customer)
Behavior Profiling)
Method and System)

#4/a
S. Cuttn
8-28-02

RECEIVED

AUG 23 2002

Technology Center 2100

Honorable Commissioner Of
Patents And Trademarks
Washington, DC 20231

AMENDMENT AND RESPONSE TO OFFICE ACTION
DATED APRIL 10, 2002

In response to the Office Action dated April 10, 2002, please enter and consider the following amendments and remarks:

IN THE CLAIMS

Please cancel claims 1, 19, 21, and 26.

Please amend the following claims:

REPLACEMENT CLAIMS:

Sub B1
2. A method as in claim 27 wherein said data warehouse has a call table and a profile table, wherein the step of generating a calling profile cube based on the records further comprises the steps of:

retrieving records from the call table and based thereon generating a snapshot cube representing the records from the call table, said snapshot cube having predetermined dimensions;